

Community Survey Feedback

18% of our community completed our inaugural community services survey. 82% lived in metropolitan Perth and 18% in regional WA. A good mix of people responded including 68% of respondents representing a person living with a neuromuscular condition and 32% representing family and friends.

We are extremely appreciative of everyone who took the time to complete this survey. It greatly assists us to assist you. Unfortunately, some of our more frequent service and event attending families/individuals were not able to complete the survey. We would love to know what the barriers were to completing this survey so we may receive a greater depth of community feedback in the future.

YOU SAID:

18% of respondents know a person living with an NMC, who is not currently engaged with MDWA & most of the 18% were happy to invite them along to the next event

WE WILL:

Promote our next Adult & YASG events as bring along a friend with MD

YOU SAID:

28% of people who did not attend a social event or service said it was because you didn't know about services we provide

WE WILL:

Look to consistently & constantly promote our events & services to make sure you get to experience everything we do

YOU SAID:

A number of people would like us to conduct more social events, particularly YASG, Adult and Coffee Mornings

WE WILL:

Look at how we can address your requests during our planning for 2023

YOU SAID:

YASG events should be held on weeknights or weekends

WE WILL:

We heard you and we will guarantee all YASG events will be held during these times

YOU SAID:

Adults and Carer events times and days don't always suit you

WE WILL:

We will poll the members of these groups to understand everyone's needs and assist with our planning process

YOU SAID:

You would like a snapshot of MDWA's upcoming community services at events

WE WILL:

Include a quick overview when appropriate, but without it impacting on your fun, because we know you want this as well!

YOU SAID:

You would like events to be more centrally located

WE WILL:

Aim to do this for most of our events. Sometimes we need to use a specific location because it best suits the programs requirements such as camp.

YOU SAID:

You would like some regional events

WE WILL:

Plan to hold at least one regional event, in a different region each year and we are keen to meet our regional members

YOU SAID:

The most common reasons you attend our events are to see friends you have made previously at MDWA or to meet others in the same situation

WE WILL:

Ensure the planning of our events maximise peer to peer social interaction and we will make it easier for you to 'bring a friend with an NMC along' to appropriate events

YOU SAID:

You attended our events because they were fun

WE WILL:

Ensure planning emphasises the fun aspects of our events

YOU SAID:

24% of you found out about us from a friend, 18% via Google, 15% heard about us through PCH and 11% from your physician

WE WILL:

Thank you to those community members who have been promoting our services – we love this and we will work closer on developing referral pathways so more people can learn of our support at the time of diagnosis